Quick Set Up Guide

Dexxo Pro & Dexxo Compact

DEXXO PRO

Powering Up

- Remove the cover and discard the protective sheet

- Secure the bulb into position

- Connect the mains supply and refit the cover

- The LCD screen will display 'S1'

Setting the self-learn phase

- Press and hold the 'SET' button for 3 seconds
- The light will come on and the LCD will display 'S2'

To engage, operate the drive until the chain/belt runners links with the carriage:

- Press and hold the '-' button to close and '+' to open
- Once engaged, press 'OK' to initiate the self learn process.
- Once complete 'C1' will be displayed on the LCD screen

If incorrect, the display will show 'S1'. Start the process again.

Adding a transmitter

- Press and hold the PROG button until the Dexxo light comes on

- Press the desired button on the remote control

- The light will flash for 5 seconds

Return to factory settings

- Press and hold the 'SET' button for approx. 7 Seconds

- The light will flash

- The LCD screen will display '--'

- The unit has now been restored to factory mode

Deleting the Remote Controls

- Press and hold the 'PROG' button

- The light will come on, then flash for approx. 7 seconds

- All controls have now been deleted.

Troubleshooting

Code	Description	Comments	Action required?
E2	Safety input always active	Displayed when the safety input remains active for more than three minutes.	Check that there is no obstacle triggering cell or sensor bar detection. Check that "P2" is setup correctly depending on the devices connected to the safety input. Check safety device wiring. When photoelectric cells are used, check their proper alignment.
E4	Safety mechanism self test fault	The safety device self test failed	Check that "P2" is setup correctly depending on the devices connected to the safety input. Check safety device wiring. When photoelectric cells are used, check their proper alignment.
Eb Ec	Other faults and failure conditions	These codes correspond to various electronic circuit board failures.	Cut the power supply (mains & battery back-up), wait for a few minutes then re-connect the power supply. Perform a learning cycle. If the fault persists, contact Somfy Technical Support.
H1	Detection of forced entry	Displayed when an action occurs from outside the garage (read by reinjection of power)	Press a button on the memorised remote control to stop the siren. Start a complete opening and closing cycle.
H2	Detection of forced entry	Displayed when an action occurs from outside the garage (read by optical encoder)	Press a button on the memorised remote control to stop the siren. Start a complete opening and closing cycle.
CC	Maintenance is required	Displayed when maintenance is required on the installation. The number of cycles programmed in parameter "PA" has been reached.	Confirm or modify the current "PA" value, or deactivate the "Maintenance required indicator" function.

DEXXO COMPACT

Powering Up

- Secure the bulb in position

- Connect to the mains supply

- Warning light B will flash twice continuously to indicate the motor is waiting for auto-programming

Auto-Programming

- Press and hold 'A' until the door is in the fully closed position

- Press 'B'

- The door will complete a full cycle

Adding additional handsets

- Press and hold 'B' until the light comes on

- Press the large button on the remote control

- The light will flash and then go off

Repeat this for all handsets

Deleting the memory

- Press and hold 'B' until the light flashes

- Everything will now have been deleted

Re-programming the motor

- Press 'A' 3 times

- Press 'B'

- Press and hold 'A' until the door is in the fully closed position

- Press 'B'

- The door will perform a complete cycle

To add the handsets follow the instructions for 'Adding a handset'

Troubleshooting

Warning light B	Meaning	Solution?
2 -☀--☀-	Motor waiting for auto-programming	Start auto-programming
3 -☀--☀--☀-	Cell fault	Check that no obstacles prevent the cells from detecting. Check the wiring of the cells or create a bridge between terminals 1 and 2 if no cells are installed. Check the correct alignment of the cells.
5 -☀--☀--☀--☀--☀-	Motor thermal protection device	Leave the motor to cool until the fault disappears.
6 -☀--☀--☀--☀--☀--☀-	Motor current measuring circuit fault or sensor fault	Switch off the power supply (mains and backup battery), wait a few minutes then reconnect the power supply. Perform an auto-programming cycle. If the fault remains, contact Somfy technical assistance.
7 -☀--☀--☀--☀--☀--☀--☀-	Maximum power delivered by the motor reached during the auto-programming phase	Product has reached operating limit.